AiSensy

Course Chatbot Template

December 04, 2020

Overview

This WhatsApp chatbot Template is supposed to answer the queries for a course/workshop, added to the intents.

Each query has been given a number in Intents. Whenever a user sends the respective number or texts its questions, chatbot responds accordingly.

Intents/Entities

The numbers have been given to the Intents (refer to the agent .zip file).

How To Import

Go to Dialogflow - Create New Agent - Agent Settings - Export and Import - Restore

Generate Keys:

(refer to the video attached)

Customization

Once restored, the agent will replace all the intents from the previous agent. Each intent will be given a certain number in front of it.

Users can add as many intents as required and can also give them numbers (make sure to add those numbers in the training phrases as well).

Users can find numbers given in the entities. You can add more entities for further intent numbers.

To Learn More About Dialogflow Intents & Entities, Go to the official documentation

https://cloud.google.com/dialogflow/es/docs